Manulife

CBIA | AABC

Affinity Markets Dental Claim

SECTION 1 - DENTIST

PATIENT

LAST NAME | GIVEN NAME | UNIQUE NO. | SPEC. | PATIENT'S OFFICE ACCT. NO.

ADDRESS | APT.

CITY | PROV. | POSTAL CODE

DENTIST

PHONE NO.

FOR DENTIST'S USE ONLY - FOR ADDITIONAL INFORMATION, DIAGNOSIS, PROCEDURES, OR SPECIAL CONSIDERATION.

☐ DUPLICATE FORM

I HEREBY ASSIGN MY BENEFITS PAYABLE FROM THIS CLAIM TO THE NAMED DENTIST AND AUTHORIZE PAYMENT DIRECTLY TO HIM/HER.

SIGNATURE OF PLAN MEMBER ▶

I UNDERSTAND THAT THE FEES LISTED IN THIS CLAIM MAY NOT BE COVERED BY OR MAY EXCEED MY PLAN BENEFITS. I UNDERSTAND THAT I AM FINANCIALLY RESPONSIBLE TO MY DENTIST FOR THE ENTIRE TREATMENT.

I ACKNOWLEDGE THAT THE TOTAL FEE OF $ IS ACCURATE AND HAS BEEN CHARGED TO ME FOR SERVICES RENDERED. I AUTHORIZE RELEASE OF THE INFORMATION CONTAINED IN THIS CLAIM FORM TO MY INSURING COMPANY/PLAN ADMINISTRATOR.

SIGNATURE OF PATIENT (PARENT/GUARDIAN) ▶

OFFICE VERIFICATION

DATE OF SERVICE DAY	MO.	YR.	PROCEDURE CODE	INTL. TOOTH CODE	TOOTH SURFACES	DENTIST'S FEE	LABORATORY CHARGE	TOTAL CHARGES

THIS IS AN ACCURATE STATEMENT OF SERVICES PERFORMED AND THE TOTAL FEE DUE AND PAYABLE, E & OE.

TOTAL FEE SUBMITTED: $

☐ **CHECK HERE IF TREATMENT PLAN**

WHEN A PROPOSED COURSE OF TREATMENT IS EXPECTED TO COST MORE THAN $500, IT IS RECOMMENDED THAT A TREATMENT PLAN BE FILED WITH MANULIFE FINANCIAL AFFINITY MARKETS. PRE-TREATMENT X-RAYS ARE REQUIRED FOR SOME PROCEDURES (E.G. CROWNS AND BRIDGES).

SECTION 2 - PLAN MEMBER INFORMATION

1. PLAN NUMBER _____

NAME OF INSURANCE COMPANY **Manulife Financial**

2. YOUR NAME _____

YOUR TELEPHONE NUMBER ( ) _____

YOUR IDENTIFICATION NUMBER _____

YOUR DATE OF BIRTH (DD/MMM/YYYY) _____

SECTION 3 - PATIENT INFORMATION

1. PATIENT: RELATIONSHIP TO PLAN MEMBER

_____

DATE OF BIRTH (DD/MMM/YYYY) _____

IF CHILD, INDICATE ☐ STUDENT ☐ HANDICAPPED

IF STUDENT, INDICATE SCHOOL _____

_____

2. ARE ANY DENTAL BENEFITS OR SERVICES PROVIDED UNDER ANY OTHER GROUP INSURANCE OR DENTAL PLAN. ANY TYPE OF WORKERS' COMPENSATION BOARD OR GOV'T PLAN ☐ NO ☐ YES

PLAN NUMBER _____

SPOUSE DATE OF BIRTH (DD/MMM/YYYY) _____

NAME OF INSURANCE COMPANY

_____

3. IS ANY TREATMENT REQUIRED AS THE RESULT OF AN ACCIDENT? IF YES, GIVE DATE AND DETAILS SEPARATELY. ☐ NO ☐ YES

4. IF DENTURE, CROWN OR BRIDGE, IS THIS INITIAL PLACEMENT? GIVE DATE OF PRIOR PLACEMENT AND REASON FOR REPLACEMENT. ☐ NO ☐ YES

5. IS ANY TREATMENT REQUIRED FOR ORTHODONTIC PURPOSES? ☐ NO ☐ YES

Please complete both pages of this form.

SECTION 4 - PLAN MEMBER CONFIRMATION

I CERTIFY THAT THE INFORMATION IN THIS FORM IS TRUE AND COMPLETE, TO THE BEST OF MY KNOWLEDGE, AND DOES NOT CONTAIN A CLAIM FOR ANY EXPENSES PREVIOUSLY PAID FOR BY ANY PLAN.

I AUTHORIZE ANY PERSON OR ORGANIZATION WHO HAS INFORMATION PERTAINING TO THIS CLAIM, INCLUDING ANY HEALTH CARE PROVIDER, INSURANCE COMPANY, ANY TYPE OF WORKERS' COMPENSATION BOARD AND INVESTIGATIVE AGENCIES TO RELEASE AND EXCHANGE SUCH INFORMATION REQUESTED BY MANULIFE FINANCIAL AND/OR ITS CLAIMS SERVICE PROVIDERS FOR THE PURPOSE OF PLAN ADMINISTRATION INCLUDING PROCESSING AND INVESTIGATING THIS CLAIM.

I AUTHORIZE MANULIFE FINANCIAL AND ITS CLAIMS SERVICE PROVIDERS TO COLLECT, TO USE AND TO EXCHANGE WITH THE PERSONS OR ORGANIZATIONS LISTED ABOVE ANY INFORMATION NEEDED FOR THE PURPOSE OF PLAN ADMINISTRATION INCLUDING PROCESSING AND INVESTIGATING THIS CLAIM.

IF THIS CLAIM IS MADE ON BEHALF OF MY SPOUSE AND/OR DEPENDANTS, **I AM AUTHORIZED** TO DISCLOSE INFORMATION ABOUT THEM, FOR THE PURPOSE OF PLAN ADMINISTRATION INCLUDING PROCESSING AND INVESTIGATING THIS CLAIM.

IF MY SOCIAL INSURANCE NUMBER IS USED AS MY CERTIFICATE NUMBER, **I AUTHORIZE** ITS USE FOR THE IDENTIFICATION AND ADMINISTRATION OF MY BENEFITS.

I AGREE THAT A PHOTOCOPY OR ELECTRONIC VERSION OF THIS AUTHORIZATION SHALL BE AS VALID AS THE ORIGINAL.

SIGNATURE OF PLAN MEMBER **DATE (DD/MMM/YYYY)**

SECTION 5 - STATEMENT OF CONFIDENTIALITY

THE SPECIFIC AND DETAILED INFORMATION REQUESTED ON THE DENTAL CLAIM FORM IS REQUIRED TO PROCESS THE INSURED PERSON'S CLAIM REQUEST. TO PROTECT THE CONFIDENTIALITY OF THIS INFORMATION, THE MANUFACTURERS LIFE INSURANCE COMPANY (MANULIFE FINANCIAL) WILL ESTABLISH A "FINANCIAL SERVICES FILE" FROM WHICH THIS INFORMATION WILL BE USED TO PROCESS THE APPLICATION, OFFER AND ADMINISTER SERVICES AND PROCESS CLAIMS. ACCESS TO THIS FILE WILL BE RESTRICTED TO THOSE MANULIFE FINANCIAL EMPLOYEES, MANDATARIES, AND ADMINISTRATORS WHO ARE RESPONSIBLE FOR THE ASSESSMENT OF RISK (UNDERWRITING), MARKETING AND ADMINISTRATION OF SERVICES AND THE INVESTIGATION OF CLAIMS, AND TO ANY OTHER PERSON YOU AUTHORIZE OR AS AUTHORIZED BY LAW. THESE PEOPLE, ORGANIZATIONS AND SERVICE PROVIDERS MAY BE IN JURISDICTIONS OUTSIDE CANADA, AND SUBJECT TO THE LAWS OF THOSE FOREIGN JURISDICTIONS. YOUR CONSENT TO THE USE OF PERSONAL INFORMATION TO OFFER YOU PRODUCTS AND SERVICES IS OPTIONAL AND IF YOU WISH TO DISCONTINUE SUCH USE, YOU MAY WRITE TO MANULIFE FINANCIAL AT THE ADDRESS SHOWN BELOW. YOUR FILE IS SECURED IN OUR OFFICES OR THOSE OF OUR ADMINISTRATOR OR AGENT. YOU MAY REQUEST TO REVIEW THE PERSONAL INFORMATION IT CONTAINS AND MAKE CORRECTIONS BY WRITING TO: PRIVACY OFFICER, AFFINITY MARKETS, MANULIFE FINANCIAL, PO BOX 4213, STN A, TORONTO ON M5W 5M3. A COPY OF OUR PRIVACY PRINCIPLES AND PRACTICES IS AVAILABLE FOR VIEW AT **MANULIFE.CA**.

SECTION 6 - MAILING INSTRUCTIONS

PLEASE MAIL YOUR COMPLETED CLAIM FORM AND **ORIGINAL RECEIPTS** TO THE FOLLOWING ADDRESS.

MANULIFE FINANCIAL AFFINITY MARKETS
DENTAL CLAIMS
PO BOX 4215, STATION A
TORONTO ON M5W 5M6

MANULIFE FINANCIAL WILL NOT ASSUME RESPONSIBILITY FOR ANY FEES ASSOCIATED WITH THE COMPLETION OF THIS FORM.

SECTION 7 - WE'RE HERE TO HELP!

BARINSURANCE.COM TO PRINT OUT ADDITIONAL COPIES OF THE DENTAL CLAIM FORM

MORE_INFO@MANULIFE.COM

1-877-396-5277 – MONDAY TO FRIDAY - 8AM - 8PM ET

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